

Increase Productivity ... How To

Breakfast Talk

Productivity measures the ratio of output quantity over input quantity. Increase of productivity means growing the output quantity faster than the input quantity. Output quantity can stand for anything from number of products made over number of customers served to number of donors treated or number of work passes produced. Input is usually summarising all re-sources needed to do this from raw material over equipment to man hours.

Increase in productivity can be achieved in multiple ways. The myth of implementing IT support as cure-all for productivity problems has generally proven wrong.

Focussing on the process, rethinking the way the work gets done, redesigning and improving the flow of activities in all kind of functions will more likely produce results.

However, this has a pronounced effect on the staff involved, too.

Objectives of this Breakfast Talk

Amy Tan and Uwe Kaufmann will discuss ways to increase productivity in a variety of environments. At the same time they will illustrate how staff will be impacted by organisational changes. The talk will be based on cases in private sector as well as government organisations.

Facilitator

Amy Tan is a Partner with Centre for Organisational Effectiveness Pte Ltd, based in Singapore. She has more than 20 years of experience in Human Capital Management & Development. Her expertise has been in HR Strategy Review & Planning, Competency Modelling, Change Leadership Development, Talent Management, Performance Management and Organisational Development. She can be reached at Amy.Tan@COE-Partners.com.

Dr Uwe H Kaufmann is the Singapore-based Managing Director of Centre for Organisational Effectiveness Pte Ltd, a business advisory company focusing on the Asian Market. He has extensive experience in implementing process and organisation improvements and change for various industries. He can be reached at Uwe.Kaufmann@COE-Partners.com.

Agenda

How to Measure Productivity?

- Definition
- History of Productivity
- Indicators in Public Sector and Private Companies

How to Increase Productivity?

- Contribution of IT - Breaking the Myth
- Contribution of Human Factor – Is Skills Upgrading Enough?
- Contribution of Process Focus

Video Demonstration

Applications

- Insurance Company
- Logistics Provider
- Power Generation

Registration

Fee: SGD 150 per participant.

Please register at <http://www.coe-partners.com/Surveys/CourseRegistration.html> or email us.