

04 June 2010, Singapore

Numerous surveys have shown what any manager experiences on a daily basis: there is a correlation between coaching and increased business productivity. However, many management programmes only cover the concepts and theory behind effective coaching – and leave leaders unprepared for applying a coaching leadership style on a daily basis.

Objectives

This 1-day workshop will provide a strong grounding in deploying the coaching leadership style as a method that will develop human capital within organisation. It is designed for leaders who want to gain practical knowledge and skills to become a more effective coach.

During this hands-on workshop, each participant will have the opportunity to learn more about themselves and apply this knowledge to various coaching practices.

Drawing from the experience of practitioners, Amy Tan will share with you ideas on how to deploy a coaching leadership style based on her vast experience in well-known companies and in the Singapore Government.

Workshop Facilitator

Amy Tan has over 20 years of experience in HR and OD. She has held several senior HR positions in MNC such as Aon Asia, AT&T Consumer Products, Nokia, and in Singapore Ministry of Manpower.

Amy is also a certified Six Sigma Black Belt.



She was awarded the Best HR Leader of the Year in 2008 by the Singapore Human Resources Institute (SHRI).

Today, Amy is the Director and practice partner for the Enabler portfolio with COE.

Workshop Outline

HEAD: Essential Knowledge

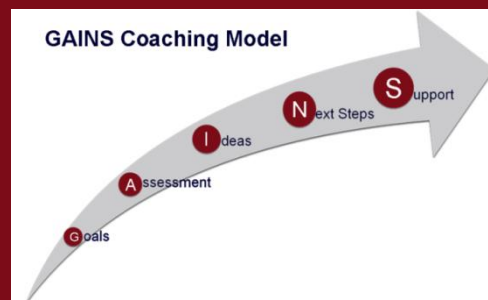
- What is coaching & why is it important
- Typical coaching objectives
- Recognise the Coachable Moment
- The GAINS© model
- Roles in a coaching relationship
- Coaching Style – DiSC Personality Profile and its Impact on Coaching Engagement

HEART: Paradigm Shift

- Attitude needed of a Coach
- Shifting to a Coach Approach (based on a self-assessment)

HANDS : Essential Coaching Skills

- Self-assessment
- Giving Feedback
- Listening & Silence



Who Should Attend:

- Leaders and managers who are looking for enhancing their coaching skills
- Leaders who wish to establish a coaching culture in their organisation
- First-time supervisors who need to learn how to coach to maximise organisational output

Registration

Fee: SGD 580 per participant. Discounts available for groups of 3 and more.
Please register at <http://www.coe-partners.com/Surveys/CourseRegistration.html> or email us.