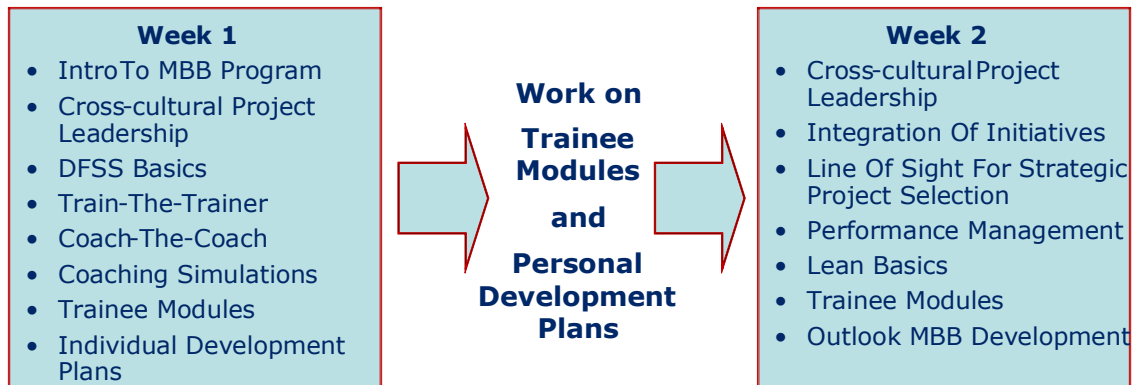


Master Black Belt Development

Nov – Dec 2010, Singapore

Master Black Belt Development is designed to help outstanding Black Belts to grow into the challenging role of a Master Black Belt (MBB). Compared to the Black Belt, the MBB needs theoretical knowledge as well as practical experience in coaching Black and Green Belts. Additionally, many MBBs have to oversee the deployment of Six Sigma and have to bridge to other initiatives and requirements such as Lean, Balanced Scorecard or ISO9000. Our programme is targeting to enable MBBs to deal with these tasks.



KNOWLEDGE THEMES

Cross-Cultural Project Leadership

emphasises the importance of recognising and approaching of cultural issues when dealing with cross-cultural Six Sigma deployments in multi-national companies.

DFSS Basics gives an overview of the DFSS methodology for Process and Product Design. Following the IDOV, this module gives an overview of the IDOV approach and the important tools supporting DFSS.

Integration of Initiatives is a subject of growing interest for many companies. ISO9000, MBQA, Six Sigma, Lean ... Many different initiatives and requirements may lead to frustration and confusion. Our training module shows ways illustrated by real cases on how to deal with this tricky situation.

Lean Basics gives an overview of the Lean and the Lean Six Sigma approach and focuses on major tools used in Manufacturing as well as Transactional/Service environments.

Line Of Sight For Strategic Project Selection and Performance Management use a proven approach for making company strategies actionable by projecting it into processes and determining indicators that drive strategy. Bridging between Six Sigma and Balanced Scorecard as well as building Dashboards are being discussed.

PERSONAL DEVELOPMENT THEMES

Coach-The-Coach gives the Master Black Belt candidates first hand exposure to coaching situations with other Belts. This module is supported by Video-technique to help MBB candidates observing themselves in real coaching sessions and, as a result, to enable effective feedback for personal development.

Train-The-Trainer is designed to help MBB candidates to deliver highly effective training to all levels of audience. It includes building high-impact training sessions, enhancing vital presentation skills, and tips and tricks for attracting participants' attention.

Individual Development Plans are being determined at the end of Module I based on the Coach-The-Coach and Train-The-Trainer session experience. MBB candidates are asked to work on the improvement areas highlighted in their plan. In Module II, MBB candidates are being challenged against their development plans. Further development needs may be identified at the end.

TRAINEE MODULES

As part of the MBB programme each MBB candidate prepares a training module (30 min duration) as an interactive session to teach the other candidates on a specific methodological theme. These modules will be conducted half in the first, half in the second workshop